

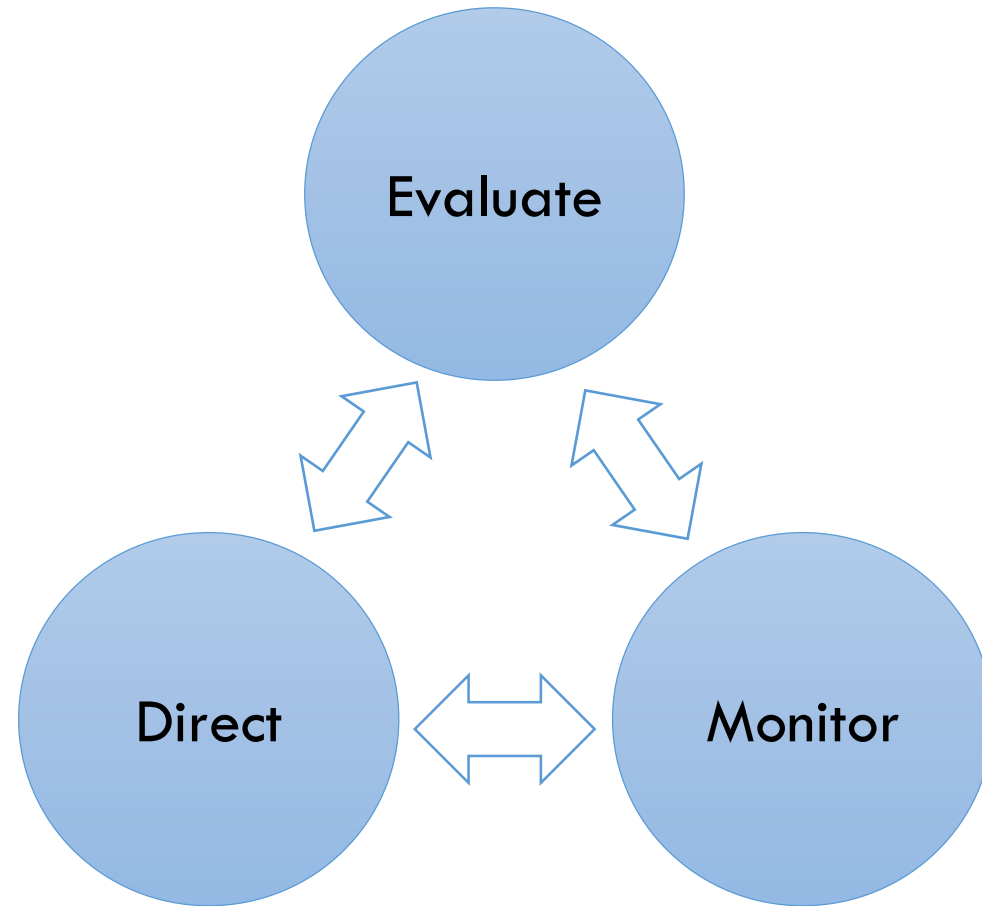
Optimizing the Maturity of Digital & IT Governance

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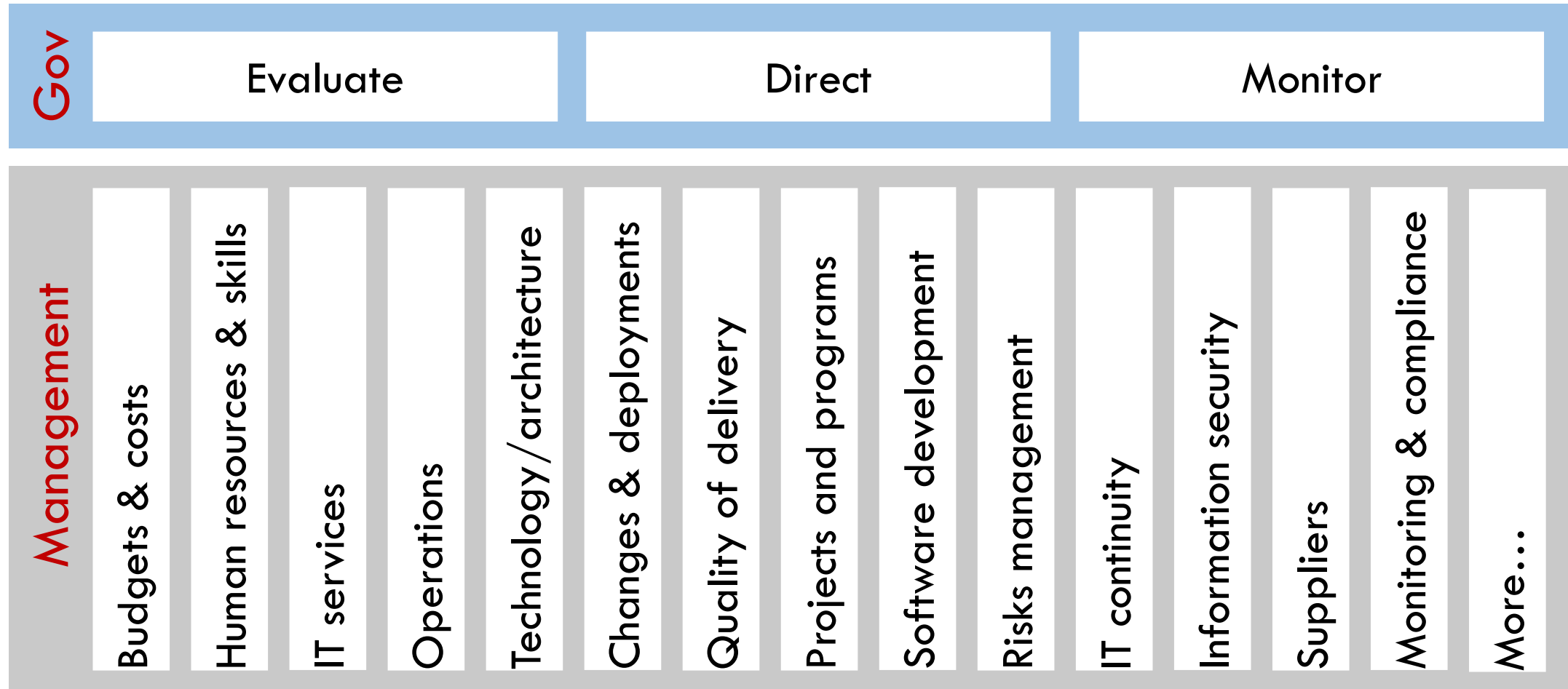


Governance



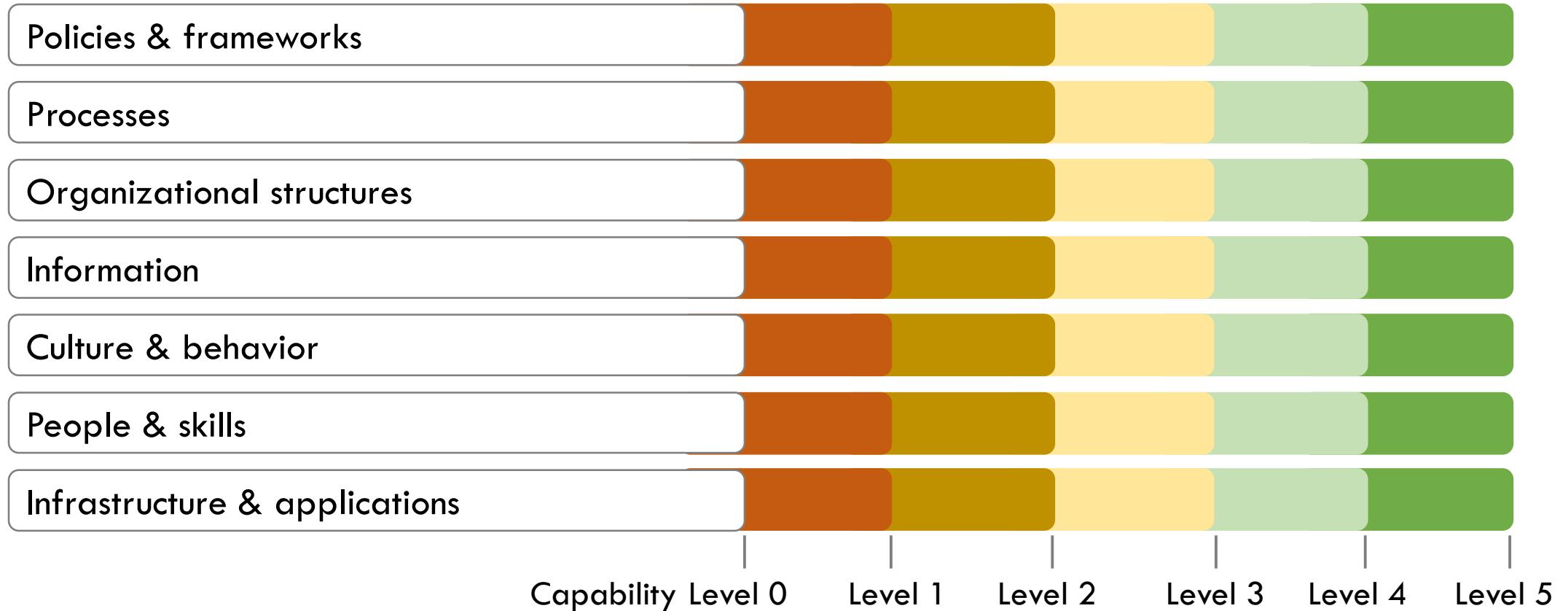


Governance & Management of Enterprise IT



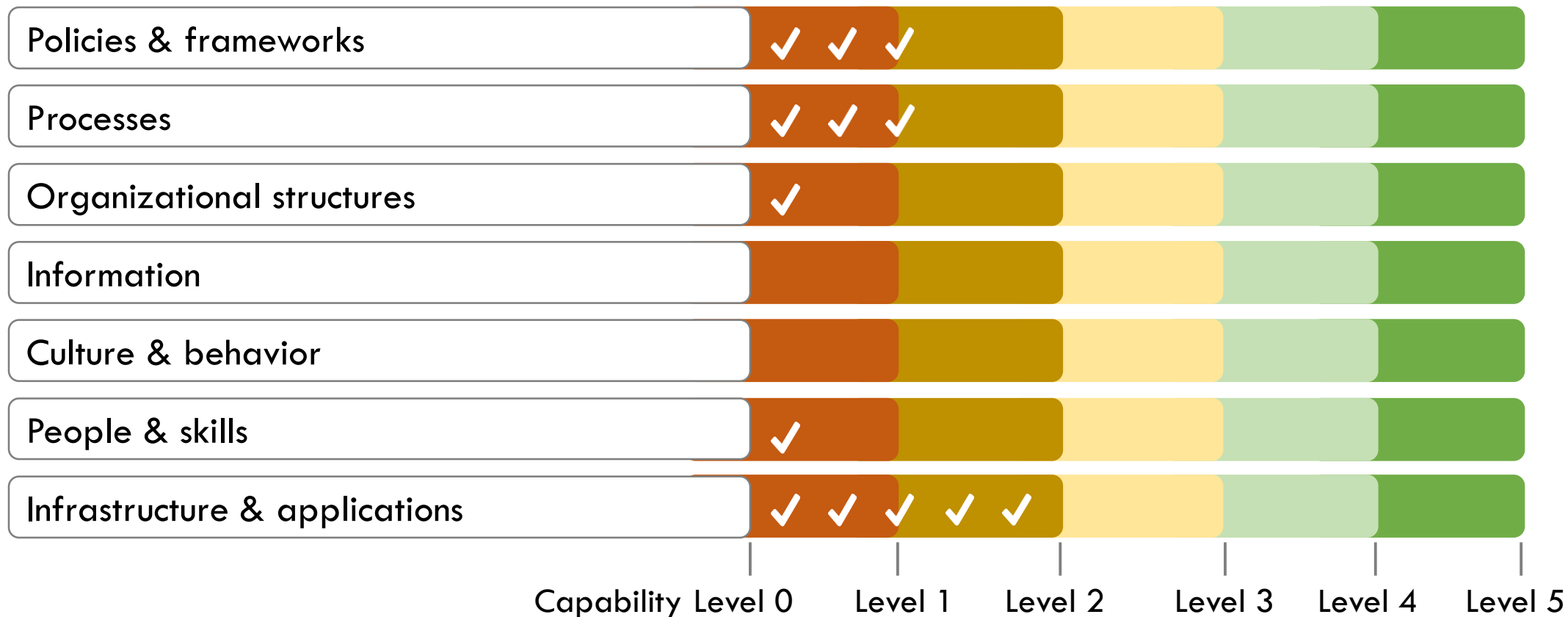


Components of Governance System (COBIT 2019)



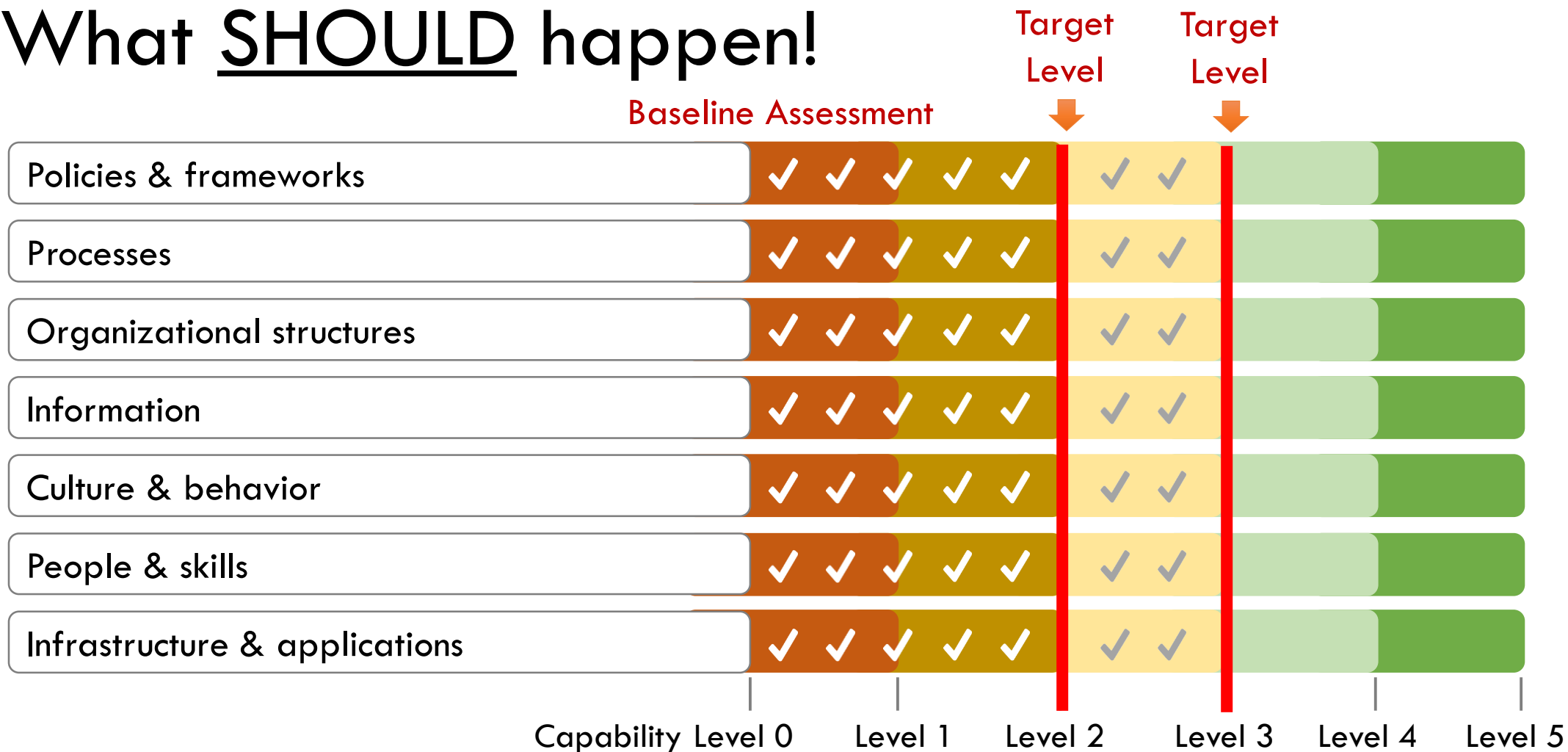


What USUALLY happens...



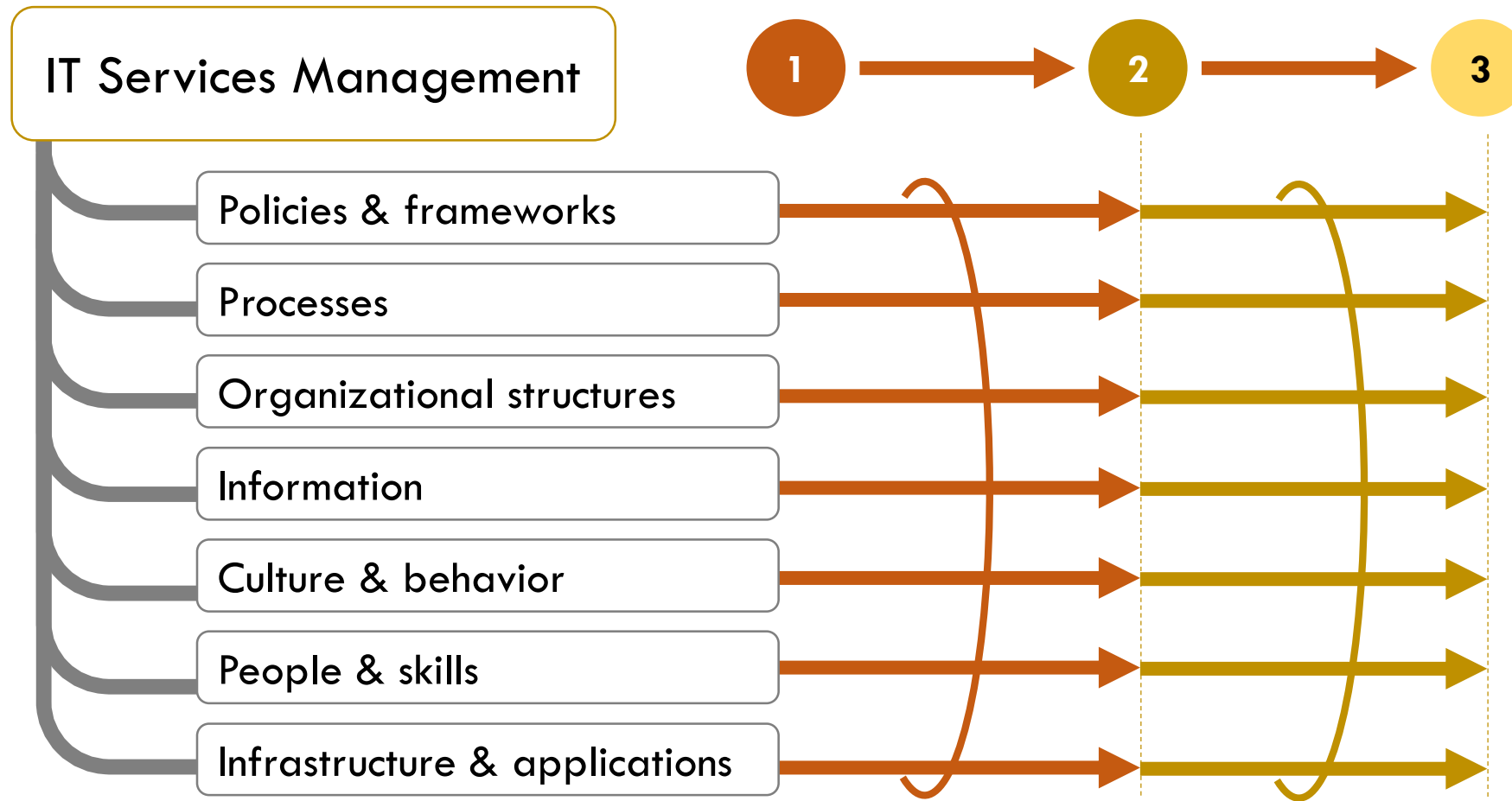


What SHOULD happen!





Example Case



Focus on benefits

Several Projects may be required...

Multiple tools deployments

Hardware installations

Policies, processes & procedures development

Culture building exercises

Expert training sessions

RACI, KPIs and metrics programs





Holistic Approach Optimizes Governance Maturity

	IT Service Mgmt	Info Sec	PMO	Incident / Problem Mgmt	IT Continuity	More...
Policies & frameworks	✓	✓	✓			
Processes	✓	✓	✓			
Organizational structures	✓	✓	✓			
Information	✓	✓	✓			
Culture & behavior	✓	✓	✓			
People & skills	✓	✓	✓			
Infrastructure & applications	✓	✓	✓			

Thank you!

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